BUSY SUMMER

Seminar Title:

Ein wichtiger Auftrag - business procedures in German – from first enquiry to after sales service

Level according to CEFR:

B1

Short Description of the Course Goals:

- dealing with the different stages in business contacts
- communicating effectively and clearly with German business partners

Main Contents:

- the vocabulary and expressions typical of different stages of business, from the enquiry to the after sales practised in authentic exercises and role plays
- how to speak „COG" (customer-oriented German)

Possible TELC Exam, if required:

Zertifikat Deutsch (B1)

Zertifikat Deutsch für den Beruf (B2)

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